

SUMMARY
Paratransit Board Meeting
March 26, 2015

The following Directors were present: Catherine Kelly Baird, Don Nottoli, Frances Gracechild, Pat Hume, Pete Spalding, and Scott Leventon

Director Catherine Kelly Bair reflected on Paratransit's Mission and stated that Paratransit, Inc. was not just transit oriented, but was also about social justice.

The vehicle operators who participated in the CalACT State Bus Roadeo were presented with an envelope by Linda Deavens. Paratransit, Inc. placed number 1 and number 2 in the State competition. They will also be competing nationally in Tampa.

Public Comment:

- Jeff Tardaguila addressed the Board stating he observed one of the Paratransit training buses, and it was good to see Paratransit's training efforts in taking new drivers to various frequented locations.
- Rick Hodgkins addressed the Board stating he has had his 20th Anniversary of being a Paratransit client and says that the agency has progressed to being a "so-so system", relaying two examples of perceived bad service from 2007 and 2008. One involving an alleged illogical shared ride and the other where he was ready early and an earlier ride was not available. He also lamented the fact that RT's bus route 21 does not have more expansive hours of operation and stated he wants "unconditional ADA eligibility".
- Mike Barnbaum addressed the Board following up on his public comment from January's Board Meeting, regarding concern for customers who work between 8:00 a.m. and 5:00 p.m. having difficulty placing ride requests. He and members of Pride came up with a solution of extending call center hours and changing the call in period from 2 days in advance (at the earliest) to 7 days in advance. He was informed that the suggestion would increase costs quite a bit, some Board Members provided some helpful information, and he was told that Paratransit was going to be upgrading the technology, and there could soon be some new options for placing ride requests.

The following Item was approved unanimously by the Board:

- Accepting the staff recommendation to Adopt Resolution No. 04-15 adopting the 2015-2017 Title VI Program and authorizing the Chief Executive Officer to make administrative adjustments of the program as needed. This presentation lead to Director Gracechild lamenting how difficult the \$5.00 fare was for the "poorest of

the poor”, which lead to some further discussion. Linda stated she was looking for income streams to buy down the fare as well as noted that there are some agencies that are currently purchasing fare media for their clients. Linda stated that once the fuel site was complete she was hoping to use any royalties received from allowing outside agencies to fuel and would be dedicated to setting up a fund.

The CEO’s report highlighted the following:

- Paratransit has just migrated to a new payroll system that went off without a glitch.
- She replaced an outgoing Director for the Florin Road Partnership and was now President.
- She provided an update on travel training at five different locations
- She provided an update on Innovative Paradigms, stating they were looking at potential new business developments, mentioning eligibility upcoming RFPs in Atlanta, Chicago, and Access Services in Los Angeles.
- The Department of Transportation has published its final rule on “reasonable modification” since the service they provide is door-to-door rather than curb-to-curb, and this has essentially been the service Paratransit has been providing all along.
 - Director Nottoli inquired if this changed anything in relation to the visually impaired lady who was quite compelling at RT’s Board Meeting relating to service to her third floor apartment. Linda advised that it did not; it was still to the door of the main building. Director Nottoli was updated by RT staff that Ms. Sutton had moved and was receiving ADA paratransit service.

The financial report highlighted the following:

- The rolling year of February 2014 – January 2015, indicates an overall increase of trips provided by 2.5%; CTSA trips are down 3.4%, while demand response trips have increased by 9.86%.
- YTD (July – January) overall service has increased by .9%, with demand response up by 10.6% with CTSA trips showing a 5.9% decline.
- Cost per Vehicle Service hour has increased by about 1.8%, with CTSA decreasing by 10.2% and demand response increasing by 1.5%.
- On-time performance is 95%.

There was some discussion relating to the decrease of CTSA Trips. According to Tiffani Fink, there were some fleet issues that have now been resolved. It was also noted that Paratransit has increased the Easter Seals contract by \$28,000 to assist them in their transportation program.

Community Transportation Partnership Updates

Richard Torey gave an overview of Health For All.

- He stated Health For All serves clients who are 18 years of age and up who have either a physical or mental disability.
- Health for All, along with 555 other non-profits, are participating in Sacramento Big Day of Giving in May 2015.
- Health for All is holding a fundraising fashion show in July.

Jeffrey Damon, Director of Long Range Planning at RT, gave an overview of Sacramento Regional Transit's mission and provided an update on the following items:

- The Downtown Transportation Study,
- Regional Transit's Proposed September 2015 Service Changes and current projects including the Green Line,
- Sacramento Regional Transit's Strategic Plan, and
- Sacramento Regional Transit's Transit Action.

Mr. Barnbaum, a member of the audience, provided additional information related to upcoming service changes.